

Superior Court of California
County of Alameda

Families & Children's Bureau

Email: Families&ChildrensBureau@alameda.courts.ca.gov

Family Law Facilitator Offices

The Family Law Facilitator's office provides education and information to self-represented parties about child support, spousal support and support-related issues in family law cases. **Staff does not give legal advice or represent parents in court.** Staff may only assist with cases where there are minor children or child support issues. For collection and enforcement of child support, you may also contact the Department of Child Support Services at 1-800-809-2955.

How To Contact the Family Law Facilitator's Office:

- ❖ **In Person:** You will be assisted on a first come, first served basis.

	Mondays	Tuesdays	Wednesdays	Thursdays	Fridays
Hayward	9 – 11:30 AM	9 – 11:30 AM	9 – 11:30 AM	9 – 11:30 AM	9:00 (Spanish only)
Oakland	9 – 11:30 AM	9 – 11:30 AM	9 – 11:30 AM 5:00 PM**	9 – 11:30 AM 1:30 PM (Spanish only)	==

- ❖ **By Phone:** Please call only during the hours listed below. **Only calls placed during these hours will be returned.**

	Mondays	Tuesdays	Wednesdays	Thursdays	Fridays
Hayward	2 – 4:30 PM	2 – 4:30 PM	2 – 4:30 PM	2 – 4:30 PM	==
Oakland	2 – 4:30 PM	2 – 4:30 PM	2 – 4:30 PM	2 – 4:30 PM	==

- ❖ **By Appointment:** Workshops are conducted to assist with paperwork for starting Dissolutions, Paternity Actions and requests for orders regarding Child Support related issues.

	Office Locations
Hayward	County Administration Building: 224 W. Winton, Room 179, Hayward, CA 94544 ☎ (510) 670-5150; Spanish Line (510)-670-5724
Oakland	René C. Davidson Courthouse: 1225 Fallon Street, Room 240, Oakland, CA 94612 ☎ (510) 208-4969 **Wednesday evenings at: Wiley Manual Courthouse Self-Help Center 661 Washington St. 2 nd Floor Oakland, CA 94607